

UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Viginia 22313-1450 www.uspto.gov

Bib Data Sheet

CONFIRMATION NO. 4362

SERIAL NUMB 09/760,975	0.4.4.0.000.0		CLASS 709		GROUP ART UNIT 2154			ATTORNEY DOCKET NO. 5577- 217/RSW920000061US3		
APPLICANTS Roy Frank Brabson, Raleigh, NC; John L. Brady, Apex, NC; Wesley McMillan Devine, Apex, NC; Carroll E. Fulkerson JR., Raleigh, NC; Lap Thiet Huynh, Raleigh, NC; Constantinos Kassimis, Apex, NC; Patrick S. O'Donnell, Apex, NC; Arthur J. Stagg, Raleigh, NC; ** CONTINUING DATA **********************************										
Foreign Priority claimed 35 USC 119 (a-d) conditions yes no Met after Allowance Verified and Acknowledged Examiner's Signature Initials				STATE O COUNTR NC				OTAL LAIMS 35	INDEPENDENT CLAIMS 7	
ADDRESS 25259										
TITLE METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING TRANSACTIONAL QUALITY OF SERVICE										
RECEIVED	FEES: Authority has been given in Paper No to charge/credit DEPOSIT ACCOUNT No for following:					1.10 1.11 time) 1.13	All Fees 1.16 Fees (Filing) 1.17 Fees (Processing Ext. of time) 1.18 Fees (Issue) Other Credit			